From: Sarah de Lisle Wells

To: A417 Missing Link at Air Balloon
Subject: Patricia de Lisle Wells
Date: 21 October 2021 14:27:13

## Hi George,

Lovely to chat with you yesterday. Thank you for your help. As discussed please see points regarding mummy detailed below:

- 1) Firstly to consider the needs of people who will directly be affected by this new road. In particular the disabled, old and vulnerable as well as families enjoying the countryside.
- 2) To discuss the requirements of vulnerable and disabled people if National Highways have not done so.

In particular to these first stages where the old vulnerable and disabled people will require advice.

- 3) It should be discussed if they will reimburse these particular groups even though it my not be a legal requirement .
- 4) Will they follow good working practice and respect these groups in all ways in order that they may participate in these procedures and not to be excluded because of their vulnerability, disability or old age to reimburse their reasonable costs for the C.P.O. procedure they did not ask for, and if not to explained why not to follow good working practice.
- 5) I feel very strongly having worked with all variations of disability at the Star Centre Ullenwood. Not recognising someone's disability is as bad if not worse than racism. We all live in a civilised society, but sadly some government departments do forget this only to follow government procedure.
- 6) These matters should come first in the order of procedure before all other matters with this new road scheme being discussed.

If you require any further information please let me know.

Thanks,

Sarah